

## Quality Assurance Policy

*Department of Informatics of the University of Piraeus*

The Department of Informatics of the University of Piraeus, in collaboration with the Quality Assurance Unit (MODIP), has adopted a quality assurance policy and is committed to implementing and evolving it continuously. This Quality Assurance Policy is fully in line with the Quality Policy adopted by the University of Piraeus.

### **Quality Statement**

The Department of Informatics of the University of Piraeus commits itself to ensure the highest possible level of quality in all its activities, to provide quality educational programs for the academic community and a research policy focused on the needs of science, while also constantly striving for improvement and being a reference point for serving the educational needs of society. The Department of Informatics provides a high level of educational activities with a modern, innovative and constantly evolving curriculum, with an emphasis on IT science research and a human-centered focus.

### **Quality Policy**

The Department of Informatics implements a Quality Policy in order to continuously improve all its Curricula, the research activities it develops and the administrative services of the Department. With the implementation of the Quality Policy, goals have been set for the continuous upgrade of the research, teaching and administrative work, but also of its general operation.

The Quality Policy of the Department seeks to provide excellent education and ensure a high level of research. In this context and through the Quality Policy, close cooperation has been developed among the teaching, research and administrative staff of the Department of Informatics.

The Quality Policy aims at

- ✓ consolidating a culture of providing quality services in every activity of the Department,
- ✓ meeting the expectations of students, graduates, teaching, research and administrative staff,

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- ✓ contributing to national and international challenges in relevant scientific fields.

The Quality Policy of the Department is implemented with:

- ✓ the continuous upgrade of the Curricula it offers,
- ✓ the achievement of academic goals based on the Framework for Qualifications of the European Higher Education Area and the National Higher Education Qualifications Framework,
- ✓ linking the courses with research and providing incentives to its teaching staff to further pursue research,
- ✓ the continuous control of all the procedures, the redesign and redefinition of the objectives, if necessary, as well as the assurance for continuous improvement of quality,
- ✓ the commitment to harmonize with the institutional framework of Higher Education, as well as the Regulatory framework of the Department and the University

By applying the Quality Policy, the Department of Informatics:

- ✓ seeks to operate on the basis of international quality standards,
- ✓ follows the Quality Policy of the University
- ✓ sets strategic goals at the level of teaching / research and administrative functions
- ✓ ensures active participation of all members of the academic community in its implementation.

Implementing the Quality Policy, the Department of Informatics is committed to apply procedures, which:

- ✓ guarantee the suitability of the qualifications of its teaching and research staff
- ✓ contribute to the promotion of the research activities of its members
- ✓ ensure the suitability of the curricula it provides
- ✓ achieve the learning outcomes that have been set
- ✓ ensure the effective connection of graduates' qualifications with the labor market
- ✓ offer quality services in laboratories, the secretariat, etc.

The Curriculum Committee, in collaboration with all faculty members, the Laboratory Teaching Staff (EDIP) and student representatives, plans and checks the content of the courses and identifies possible overlaps, deficiencies or desired updates. It also checks and determines whether the Undergraduate Curriculum is in line with the respective European and international curricula, including the necessary overhaul of ECTS credits, and certifies the correspondence of the student workload with ECTS credits. Finally,

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the Curriculum Committee prepares a report which is submitted to the General Assembly of the Department for approval.

The members of the Internal Evaluation Team (OMEA) of the Department, in collaboration with the Quality Assurance Unit (MODIP) of the University of Piraeus, are, among others, in charge of:

- ✓ monitoring the degree of achievement of quality objectives
- ✓ conducting internal evaluations for all activities of the Department
- ✓ the implementation of corrective actions, where necessary (e.g., deviation from achieving quality objectives, etc.)
- ✓ the submission of proposals to the Department that aim at the continuous improvement of the quality of the work of the Department.
- ✓ Strengthening the open dialogue on issues related to possible improvements of the Curriculum, the research work of faculty members and the Laboratory Teaching Staff (EDIP), with actions such as the establishment of regular meetings that provide for the participation of the members of the academic unit (students-lecturers, administrative and research staff) and external stakeholders (labor market, social partners, etc.).

The Quality Policy is published on the website and in the e-learning systems (eclass) of the Department and / or sent electronically to all interested members, so as to further inform all interested parties.

The General Assembly is the highest ranking administrative body of the Department, which, among others, appoints and cooperates with committees to decide the strategy of the Department for the coming years, reflecting and evaluating the current situation, defining the vision and goals of the Department. The General Assembly also decides on the research plan of the Department and the needs for research activities, as they are dictated by the scientific developments and the needs of the national and the global socio-economic reality.

The implementation of the Quality Policy is an obligation both individually for each member of the Department and collectively of the competent bodies.